



14 April 2020

Dear Residents/Families,

Hallmark continues our efforts to thwart the advance of COVID-19. While we have been fortunate so far, it is imperative that we continue to be vigilant. Last week we distributed masks to all residents and employees at the Hallmark. While it has taken some adjustment, it is gratifying to see most of our people in compliance. Some of our residents have really taken to keeping everyone accountable, acting as our police(wo)men to keep us all safe. We continue providing resources in the form of meal delivery, package/grocery delivery, housekeeping, maintenance and coming up with inventive ways to interact from a safe social distance.

I've received several emails and phone calls related to residents potentially going to the "farm/ranch" and/or temporarily staying with family to wait out the virus. While that is certainly a prerogative for some people, we must limit interaction with all potential exposures. As such, we are requesting that those residents who may chose to leave agree to a quarantine period upon their return. This means that residents coming back to the community would be confined to their living unit for a 14-day interval.

We continue wellness checks and temperature readings for all individuals coming into the Hallmark and have had communication(s) with our staff related to appropriate interaction outside of their workplace. As mentioned in a previous communication, we are making every effort to eliminate situations where employees work at multiple locations as this increases the chance for exposure.

I realize that we are all hoping for a day when some of these restrictions can be lifted, but please know that each of these interventions are being made with your interest in mind. Thank you for your continued support and compliance.

Sincerely,

Harold Ermshar
Executive Director