



29 May 2020

Dear Residents/Family Members,

Our communication comes a little later this week as we wanted to wait on test results from last week prior to updating everyone.

I am pleased to announce that our results came back with zero (0) positive for COVID-19. To date, we have test results on approximately 96% of our staff (a few results are still expected within the next couple days from individual testing). This includes our contracted therapy and valet teams.

The Assisted Living memory resident who had been on an isolation wing has now recovered and tested negative, allowing us to close that unit down. Additionally, our remaining positive resident, who had been in the hospital, has also tested negative and was admitted to our Skilled Nursing unit this week.

Finally, the one (1) employee who had tested positive as reported last week, now has a negative test result and is expected to be re-tested prior to returning to work (hopefully next week).

While all of this is “good news”, we must continue to make every effort to keep our Hallmark family safe and secure during this pandemic.

We continue to request your assistance in receiving test results for caregivers and other employees who work individually for residents. Many of you have turned in the requested forms with the word “Negative” written on it, however, have not provided an actual copy of the test result.

We have begun conversations about how and when to start re-opening parts of our campus. This includes dining room services and visitation. As we determine

those milestones and criteria, we will be communicating that along with any changes to service so we can all be working off the same set of expectations.

Human beings tend to be social creatures (most of us anyway) and we recognize that this time without physical access to family and friends has been stressful and potentially painful from a mental, emotional, and spiritual perspective. Please know we want to be able to help in whatever way necessary to assist in dealing with these issues, whether it be assisting with technology for a “virtual” visit or simply spending time together communicating (from a safe distance).

Next week begins a new month, June. Summer is here, schools are out and normally we might be talking about vacations, outings, and other fun things. It is my hope that we can start doing more of these things soon.

Sincerely,



Harold Ermshar
Executive Director