



26 June 2020

Dear Residents/Family Members,

As you may have heard, Harris County Judge Lina Hildago has changed our COVID-19 threat level to RED and has re-issued stay at home orders for the county. Additionally, Governor Abbott has re-issued orders related to certain businesses and gatherings, including senior living communities.

The Hallmark will be following suit in closing our doors to all non-essential personnel. Several of you have questioned what “essential” means. Our definition of essential is someone who provides necessary medical care that cannot be provided in another fashion without that specific individual. Examples that would NOT meet this standard include outside housekeeping, social visits, secretaries/accountants, and cosmetic and/or spa treatments.

While we had begun allowing immediate family visitation effective June 15th, we find ourselves requesting that we once again refrain from having any visitors at this time.

We continue to work tirelessly to postpone/prevent exposure to our residents, staff and business partners. Thank you for your continued compliance and support.

Sincerely,

Harold Ermshar
Executive Director