



12 May 2020

Dear Residents/Families,

As reported last week, Hallmark decided to test all residents and staff residing and/or working in our licensed areas. Test results continue to come in for employees, however all resident test results were received this morning.

As a result of these tests, we were able to identify one (1) additional positive resident. This resident is asymptomatic and is being cared for on our ALZ unit, which has been modified with a temporary wall to create an isolation area. We are assigning a dedicated staff that will work in this isolation area exclusively to prevent opportunities for cross contamination with other residents and staff. Families and responsible parties were contacted to update them on the status of their loved ones and our strategy moving forward.

Our two prior positive resident cases are still being treated at the hospital; however, I cannot share any additional information about their status.

To date, no employees have tested positive (out of roughly 75 tested so far) and we have identified one (1) private sitter who did test positive and is currently resting at home. Test results are coming in daily and we will make adjustments as necessary.

You will be receiving a separate communication from our CEO, Sheryl Callahan, related to new screening that will be required for private sitters going forward. We are also exploring testing options for the balance of our staff, regardless of work assignment (For example, the Maintenance team has been fully tested).

As you may have heard, Governor Abbott has declared that all nursing home residents and staff will be required to test within the next two weeks. Hallmark has intentionally tried to stay one step ahead in this process, having already moved forward with this and including our other levels of care as well.

At this time, we are not requiring testing for our independent residents, however we will continue to monitor the situation as warranted. We continue to recommend use of personal protective equipment (PPE) when outside of your unit and to maintain social distancing.

As always, your safety and wellbeing is our top concern. Please feel free to contact me with any questions you may have.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Harold Ermshar', with a stylized flourish at the end.

Harold Ermshar
Executive Director