



THE HALLMARK

THE HERITAGE | LEGACY TOWER | UPTOWN OAKS

9 August 2021

Dear Residents & Responsible Parties,

As you are aware, COVID numbers have been climbing in Houston/Harris County. Over the weekend, we became aware of at least 3 positive COVID cases involving independent living residents. Two of these residents are currently quarantining in their individual units, while the third has been admitted to our COVID unit in Assisted Living. Each of these cases was identified during recent clinic/hospital visits outside The Hallmark. We are currently reaching out to individuals who have been identified as close contacts based on contact tracing to alert them to take precautions and get tested.

If you are contacted, please plan to quarantine for a period of up to 10 days, pending COVID symptoms. You may also want to proactively receive a COVID test. There are a number of resources to schedule a test, including CVS, Walgreens, Dispatch Health (713.422.2920), Harris County Health Department and/or one of your personal healthcare providers.

We are asking ALL residents to resume wearing masks in public spaces and to maintain social distancing. Additionally, we will be adding the dividers back to the dining room on a temporary basis until we have a better grasp on the scope of this outbreak.

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www.TheHallmark.org

While all of our residents have been vaccinated, the vaccine was never intended to be 100% effective against acquiring COVID, however it does appear to have some benefit in reducing the symptoms associated with the virus.

Thank you for doing your part to help us keep Hallmark residents and staff safe.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Harold Ermshar', with a stylized flourish at the end.

Harold Ermshar
Executive Director